



Status: Connected

Peejay M Relano (Listening)

Peejay M Relano: Hi, my name is Peejay M Relano. How may I help you?

Yassany Chirino Gonzalez: MY school sent me an order ID with also a payment ID but I can't find it here. I cannot find the student access

Peejay M Relano: No worries I will help you out with this. Can I have your evolve e-mail address and call back number please?

Yassany Chirino Gonzalez: ychgonzalez@gmail.com

Yassany Chirino Gonzalez: 2397036375

Peejay M Relano: Thank you. Let me pull up your account first.

Yassany Chirino Gonzalez: ok

Peejay M Relano: I am logged in to your account. You need to register first for a HESI student access.

Peejay M Relano: I will provide you the steps. A momnet please.

Yassany Chirino Gonzalez: ok

Yassany Chirino Gonzalez: hello

Peejay M Relano: Bear with me please.

Peejay M Relano: Please follow the steps below

Peejay M Relano:

Follow these steps to add HESI Student Access to your Evolve account:

1. Go to the [student landing page](#).
2. Click the 'Register for Results and Remediation' in the 'HESI Secured Exams' section on the lower right side of the screen.
3. Click the 'Register' button.
4. Click the 'Proceed to Checkout/Redeem' button to continue.
5. Login with your email address or username and password, or fill out the form to register for an Evolve account.
  - **Please Note:** Users who belong to an institution that requires authentication through Federated Access will be directed to their institution's login page to sign in. They will be redirected to Evolve after their sign in is successful.
6. Click the 'Submit' button.
7. The last page shows a confirmation of your request. Click 'My Evolve' in the top right corner of the page to go to your "My Evolve" list.
8. Click 'HESI Assessment Student Access' to access the HESI Assessment center.

After completing these steps you will have added HESI Student Access to your new or existing Evolve Account.

Yassany Chirino Gonzalez: done. thank you for helping me.

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Attach File

Send

End Chat